

Part-Time Field Technician Position Description

Summary

Boulder B-cycle is seeking a part-time field technician to participate in the daily operation of Boulder's nonprofit bike-sharing system. The position's primary responsibilities are moving B-cycles between stations throughout Boulder, inspecting B-cycles in the field to determine if shop maintenance is needed, and performing light station support. Basic bike mechanic skills are desirable, but not required, and opportunities for growth into advanced bike and station maintenance exist. Applicants for this position should have a valid driver's license and good driving record, feel confident driving a manual transmission vehicle on Boulder streets, and be able to work alone and with a team to prioritize and accomplish a set of tasks.

Responsibilities

- Bike balancing
 - Relocate B-cycles between stations using a customized truck and electric-assist bicycle and trailer
 - Monitor station performance using Boulder B-cycle's computers and mobile devices
- Bike inspections
 - Use an inspection checklist to identify bikes that need shop maintenance
 - o Perform minor bike maintenance (tire inflation, decal placement) in the field
- Station support
 - Restart station computers when needed
 - Place charged batteries into service, when needed
 - Test station components for proper function (bike docks, credit card readers, screens, etc.)
- Other
 - Perform informal customer service while maintaining stations and bikes
 - Clean stations and perform touch-up painting

Qualifications

In order to execute the position's responsibilities, applicants should:

- Be able to analyze system needs based on real-time reporting, anticipate short-term needs of the system, and distribute bikes accordingly
- Have a working knowledge of Boulder's layout, streets, and geography and the skill to safely drive and park a manual transmission pickup truck in traffic
- Be willing to work outdoors in inclement (rain, wind, snow) weather
- Be able to work while standing for extended periods
- Be able to repeatedly lift bicycles weighing 50 pounds to a height of no less than 36"
- Ideally feel comfortable riding an electric-assist bicycle towing a trailer weighing 150-300 pounds

Compensation

This position is 15-20 hours per week, possibly including early weekday mornings and/or weekends. Starting pay is \$13/hour plus a generous paid time off policy and an EcoPass. To apply, please email your interest and qualifications to kevin@boulderbcycle.org.